

# Quality policy

**Metso provides products, solutions and services for the Minerals processing, Aggregates, and Metals refining industries.**

**Our vision is to be customers' number one choice for sustainable use of the earth's natural resources.**

**We deliver service, reliability, innovation and results – safely.**

- Metso top management demonstrates leadership, accountability and active commitment regarding our business performance and quality.
- We ensure customer satisfaction through understanding their needs and offering consistent high quality and compliance in our products and services.
- We fulfill all applicable legal requirements and standards, and take care of the company's environmental, economic and social responsibilities. Our responsibility includes contractors, suppliers or other third parties visiting or working in our premises or working under our supervision on customer sites.
- We set annual targets, measure, and continuously improve our operations, work environment, processes, products and services.
- We have implemented processes and procedures to harmonize and integrate our activities at high level.
- We ensure that all risks and opportunities are identified and managed, and we plan and execute our operations and produce products in a manner that prevents and minimizes defects, pollution and accidents.
- We continuously develop employees' competencies, ensure that they are adequately trained, and that they have a safe work environment.
- For us it is important that we have an open, trusting and high-performance culture, where everyone is empowered to participate and continuously improve our way of working as well as our products and services.

**January 2024**

**Pekka Vauramo**  
President & CEO  
Metso

# Environment, Health & Safety policy

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**Our vision is to be customers' number one choice for sustainable use of the earth's natural resources.**

**We deliver service, reliability, innovation and results – safely.**

- For us excellence in Environment, Health and Safety (EHS) is an integral part of our sustainable business approach and decision-making.
- We protect the health, safety and human rights of our employees, contractors and customers.
- We protect the environment throughout the value chain, aiming to minimize pollution, protect biodiversity and reduce the use of natural resources and energy.
- We deliver sustainable products and services.
- We comply with applicable laws and regulations and strive to exceed these in line with our aspiration to be a tier 1 organization.
- We set clear targets for EHS and continuously develop our management system and way of working and consult with our people and encourage them to regularly participate in EHS activities.
- We manage hazards and reduce risks to provide safe, healthy and environmentally friendly working conditions at all our locations.
- We always emphasize our high EHS standards of conduct when dealing with customers, suppliers and other stakeholders, and set an expectation for them to act in line with the same standards.

While the President and Executive Team are ultimately responsible for EHS, all employees and stakeholders must work to apply this policy. By empowering everyone to speak up and act, we ensure this policy is fully met.

**January 2024**

**Pekka Vauramo**  
President & CEO  
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